

USER AGREEMENT

1. General Provisions

Repinsky Resort, Limited Liability Company (hereinafter referred to as Repinsky Resort, LLC) offers the Internet user (hereinafter referred to as the User) to use the website of Repinsky Resort, LLC (hereinafter referred to as the Website) under the terms and conditions set forth in this User Agreement (hereinafter referred to as the Agreement).

Repinsky Resort, LLC offers the Users access to the Website's sections containing information about the company, hotel rooms, cottages, restaurant services, spa services, events, and the feedback form. All currently existing sections, as well as any development of the same and/or any new sections shall be the subject of this Agreement.

The use of the Website belonging to Repinsky Resort, LLC shall be governed by this Agreement and by the terms and conditions of the Data Processing and Protection Policy. The Agreement may be amended by Repinsky Resort, LLC without any special notice; the new version shall enter into force from the date on which it is published on the Internet at the address as specified in this paragraph, unless otherwise provided for by the new version hereof. The effective version of the Agreement is always available on the web page at <https://repinospa.ru/>.

By starting to use any section of the Website, the User shall be considered to have accepted the terms and conditions hereof in full, without any reservations or exceptions. Should the User disagree with any of the provisions hereof, the User may not use the Website's sections. Should Repinsky Resort, LLC make amendments to the Agreement with which the User does not agree, the User shall stop using the Website of Repinsky Resort, LLC.

2. Filling out the hotel room / cottage / spa services booking form and the feedback form

The User's personal data contained in the hotel room, cottage, or spa center booking form, or in the message or call feedback shall be stored and processed by Repinsky Resort, LLC in accordance with the terms and conditions of the Data Processing and Protection Policy.

When filling out the booking form for a hotel room, cottage, or spa center services, the User shall indicate their last name, first name, patronymic, telephone number, email address, bank card number, and, if necessary, the text of a message, which may also contain personal data provided by the User voluntarily.

When filling out the feedback form for a call, the User shall indicate their last name, first name, patronymic, telephone number, and the text of a question, which may also contain personal data provided by the User voluntarily.

When filling out the feedback form for a message, the User shall indicate their last name, first name, patronymic, telephone number, email address, and the text of a message, which may also contain personal data provided by the User voluntarily.

The User shall be solely responsible for all actions (and their consequences) within or using the Website.

3. Terms and Conditions of Use of the Website Belonging to REPINSKY RESORT, LLC

The User shall be solely responsible to third parties for the User's actions related to the

use of the Website in the event that such actions lead to a violation of the rights and legitimate interests of the third parties, as well as for compliance with the legislation of the Russian Federation when using the Website.

When using the Website of Repinsky Resort, LLC, the User may not:

- violate the rights of third parties and/or cause them harm in any form;
- impersonate another person or representative of an organization and/or community without sufficient rights to do so, including employees of Repinsky Resort, LLC, the administration or owners of the Website, as well as use any other forms and methods of illegally representing other persons on the Web, as well as mislead users or Repinsky Resort, LLC regarding the properties and characteristics of any subjects or objects;
 - send, transmit or in any other way post and/or distribute content in the absence of rights to such actions under the law or any contractual relationship;
 - upload, send, transmit or in any other way post and/or distribute unauthorized advertising information, spam, lists of other people's email addresses, pyramid schemes, multi-level (network) marketing, online earning systems, email businesses, and chain letters, or use the Website's sections solely to redirect users to web pages of other domains;
 - collect and store personal data of other users without authorization;
 - disrupt the normal operation of the Website;
 - promote actions aimed at violating the restrictions and prohibitions imposed by the Agreement;
 - otherwise violate the law, including international laws.

4. No Warranties. Limitation of Liability

The User shall use the Website at their own risk. The Website shall be provided "as is". Repinsky Resort, LLC shall not be liable, including for the fact that the Website conforms or fails to conform with the User's purposes.

Repinsky Resort, LLC does not guarantee that: The Website meets/will meet the User's requirements; its sections will be provided continuously, quickly, reliably, and without errors; results obtained using the sections will be accurate and reliable and can be used for any purpose or in any capacity; the quality of any product, service, information, etc., obtained using the tools will meet the User's expectations.

Any information and/or materials accessed by the User through the Website may be used by the User at their own risk, and the User shall be solely responsible for the possible consequences of using the said information and/or materials, including any damage that may be caused to the User's PC or to third parties, loss of data, or any other harm.

Repinsky Resort, LLC shall not be liable for any damages that may arise from the User's use of the Website or individual parts/functions/sections thereof.

5. Miscellaneous

This Agreement shall constitute an agreement between the User and Repinsky Resort, LLC regarding the procedure for using the Website and shall supersede all previous agreements between the User and Repinsky Resort, LLC.

This Agreement shall be governed by and construed in accordance with the laws of the Russian Federation. Issues not regulated by this Agreement shall be subject to resolution in

accordance with the legislation of the Russian Federation. Any potential disputes that may arise from the relations governed by this Agreement shall be resolved in accordance with the procedure as established by the current legislation of the Russian Federation.

Due to the free nature of the services provided under this Agreement, the consumer protection regulations stipulated by the legislation of the Russian Federation may not be applicable to the relationship between the User and Repinsky Resort, LLC.

If for any reason one or more provisions of this Agreement are found to be invalid or unenforceable, this shall not affect the validity or enforceability of the remaining provisions of the Agreement.

failure to act on the part of Repinsky Resort, LLC in the event of a violation of the provisions hereof by the User shall not deprive Repinsky Resort, LLC of the right to take appropriate actions in order to protect the interests of Repinsky Resort, LLC later and shall not mean that Repinsky Resort, LLC waives its rights in the event of the same or similar violations in the future.

29.07.2025